

AFTER SALES AND SERVICE



COMMITTED TO OUR CUSTOMERS

WhiteWater's After Sales and Service department is dedicated to helping our customers maximize the lifespans of their waterparks & attractions. Whether it's a complete refurbishing project or a waterslide inspection, our in-house team of professional technicians have the expertise to address your specific needs with competitive pricing and unbeatable customer service.

On-going maintenance ensures the longevity of your products and enhances your waterpark's visual appeal, as well as safeguards your products for years to come.

Our After Sales and Service team can provide you with:

- Spare parts for waterslides, AquaPlay™, AquaSpray™, Prime Interactives products and Hopkins Rides
- Waterslide resurfacing
- Waterslide refurbishing
- AquaPlay™ revitalization
- Retrofitting interactive elements or theming
- General product repairs

WATERSLIDE REJUVINATION

All waterslides deserve to look their best. WhiteWater's After Sales and Service experts can keep them looking shiny and new for years to come. WhiteWater's high performance resurfacing and refurbishing services are designed to bring your waterslides back to life and to ensure they are operating safely for your guests!

From waterslide maintenance and refurbishment to spare parts and minor repairs, WhiteWater's After Sales and Service team is the best resource for expert advice and all your waterpark parts and service needs.



OUR SERVICES INCLUDE *(but are not limited to)*

- Minor gel coat chips and cracks repair
- Interior waterslide surface waxing
- Waterslide performance assessments
 - Waterslide leak repairs
- Waterslide joint inspection, realignment and repairs
- Waterslide interior surface cleaning and power buffing
- Waterslide entry and shutdown lane maintenance

***Looking to bring your waterpark to life?
Let us retrofit your waterslides with unique
features or theming!***

***Regular maintenance keeps large
replacement costs down.***

***Our 3-Step-Stay Solution renews the
waterslide surface through an intensive
process of cleaning, buffing and sealing.***



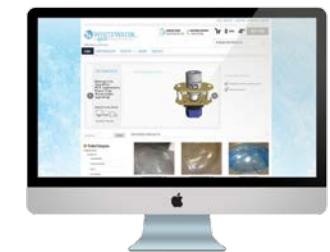
Before



After

Our fiberglass gel coatings are the best in the industry:

- | | |
|------------------------------|---|
| UV stable | Rapid curing |
| Superior chemical resistance | Excellent adhesion |
| Exceptional durability | Water impermeable |
| Low maintenance | Suitable for interior and exterior applications |



Visit

aftersales.whitewaterwest.com

*to buy your AquaLoop™ spare parts and
3-Step-Stay Solution!*

PLAY STRUCTURE REJUVENATION

Rusty steel, stretched out netting and discolored slides. Sound familiar? Let the experts in play structure renewal breathe life back into your play structure with a thorough cleaning, fresh paint and upgraded interactive elements. It's important to repair paint chips or holes in nettings to keep your guests safe and having fun.

Often the easiest and most cost-efficient way to update or upgrade your existing play structure is by retrofitting it with interactive add-ons and custom theming elements. WhiteWater's in-house theming professionals create fascinating and detailed themes that stimulate imagination and enhance the visual appeal of your waterpark's landscape.



Add a themed tipping bucket to any AquaPlay™



WhiteWater offers services for AquaPlay™, AquaSpray™ and SCS Interactive products

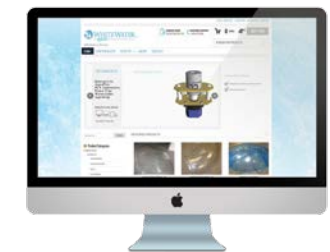
OUR SERVICES INCLUDE *(but are not limited to)*

- Waterslide and play structure inspection
- Net repairs
- High quality repainting
- Interactive elements replacement and repair
- Spare parts installation
- Play structure steel and water feature cleaning
- Theming and retrofitting existing structures

**Call the experts for all your
maintenance needs
+1.604.273.1068**

After

Before



Visit

aftersales.whitewaterwest.com

*for all your replacement steel components,
nets, water guns, pull ropes, interactive hand
wheels, hose jets, valve parts and more!*

PRIME INTERACTIVES PLAY STRUCTURES

When kids play, they aren't thinking of being gentle to the equipment they are exploring. After time, indoor or outdoor play structures need some attention with inspections, minor repairs and replacement parts. WhiteWater's experts can identify any potential weakness within your structure and provide a detailed report on recommended maintenance and services.

Additionally, a cost-efficient way to update or upgrade an existing play structure is by retrofitting it with interactive add-ons or custom theming elements.

WhiteWater offers services for all WhiteWater Attractions Interactive Play structures, Harnessed Attractions, Koala Play, Delta Play, and Prime Play structures

OUR SERVICES INCLUDE *(but are not limited to)*

- Play structure inspections
- Foam ball supply (for Ballocity™ and Foam Factory® structures)
- Play element replacement and repair
- Spare parts supply and installation
- Theming and retrofitting existing structures

**Call the experts for all your
maintenance needs
+1.604.273.1068**



Visit

aftersales.whitewaterwest.com

*for all your replacement parts including
netting, tube sections, foam tuffcoat, pull ties
and much more.*

HOPKINS RIDES MAINTENANCE

With safety as the top priority for every park, it is essential to be absolutely sure rides and attractions are maintained to the highest standards. At WhiteWater Attractions, our After Sales and Service department is dedicated to helping you maximize the lifespan of your attraction by providing tested and approved Hopkins Rides OEM replacement parts. We provide all components of a Hopkins Ride including boats, lifts, stations, electronic equipment, pumps and drive motors.

WhiteWater is proud to service all existing installations since the acquisition of Hopkins Rides in 2012.



Tested and approved Hopkins Rides OEM replacement parts

OUR SERVICES INCLUDE *(but are not limited to)*

- Ride inspections and troubleshooting
- Spare and replacement parts
- Replacement part installation services
- Attraction and ride vehicle maintenance
- Providing additional ride vehicles
- Theming or retrofitting special features

No one knows a Hopkins Ride better than a Hopkins Rides expert

Protect the value of your investment with regular maintenance



Replace, repair, and theme your boats!



Visit

whitewaterattractions.com

to learn more about all of the Hopkins Rides parts & services offered.

WhiteWater is the world's largest designer and manufacturer of a diverse range of ORIGINAL products for the waterpark and attractions industry. We specialize in high quality waterslides, multi-level water play structures, wave-generating equipment, FlowRider® stationary surfing machines, harnessed attractions, interactive play and water rides. With reliable customer service representatives dedicated to each stage of the project, WhiteWater is the industry leader in concept to completion project execution.



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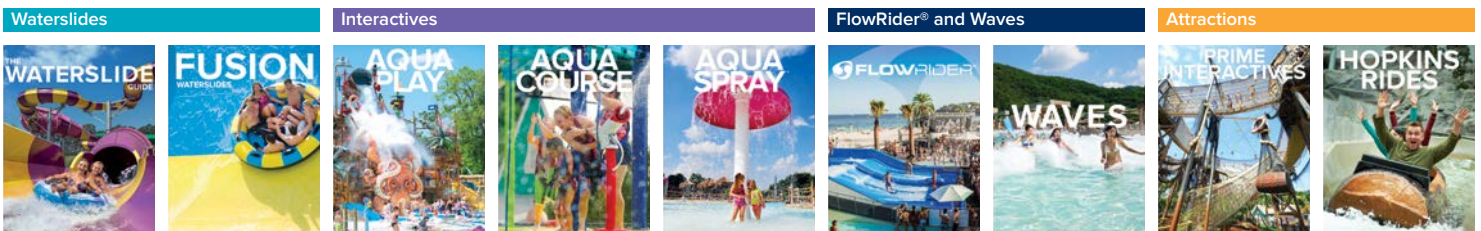
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Explore our full range of products:



WhiteWater's After Sales & Service department is dedicated to helping its customers maximize the lifespan of their waterparks. aftersales.whitewaterwest.com

