



WHITEWATER®

Entertain the Possibilities

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# Performance Services







## Dedicated to Helping You Maximize the Lifespan of Your Water Parks & Attractions

While investing in a new water slide, play structure, or water ride is very exciting, the maintenance of the equipment is just as important. From faded and rusted surfaces to cracks and leaky joints, day-to-day wear and tear not only makes your slides look outdated and unkept, it makes them unsafe. Attraction maintenance is critical to ensure guest safety and satisfaction as well as your return on investment.

That is why it is vital to protect your investment in your water park equipment with a dedicated maintenance and support service. The ongoing maintenance of a water park ensures the longevity of your slides and play structures, enhances your water park's visual appeal, and safeguards your products for years to come.



**WATCH HOW WE WORK WITH YOU**



# About WhiteWater's Performance Services

At WhiteWater, we understand and value the investment you have made in your water park. Our Performance Services Team is committed to helping you maximize the lifespan of your water parks and attractions through our after sales and maintenance services, such as:

1. Refurbishing an attraction, from dry dock cruise ship projects to water ride boats
2. Water slide inspection
3. Play structure rejuvenation or upgrade
4. Certified parts

We can help you address your needs with dedicated customer service and competitive pricing. We have developed a complete line of unique, custom-made water slide and water park maintenance products and services that can bring your water slides and play structures back to life and keep them running for years to come.

## Trust your maintenance in the hands of experts

- Our commitment to safety and quality not sets us apart, it defines who we are.
- As industry leaders, we have decades of combined experience as park operators, designers, and suppliers.
- We are there for you, always. We stand by our products and customers, and help you achieve the maximum lifespan of your products for the best ROI.
- Spread across four continents, we also have a uniquely local presence to address global clients' needs, delivering service in your language and time zone.

## How we can help you

- Spare and replacement parts for waterslides, AquaPlay™, AquaSpray™ and Prime Interactives products
- Waterslide resurfacing
- Waterslide refurbishing
- AquaPlay™ revitalization
- Retrofitting interactive elements or theming
- General product repairs







## Our Service Offerings

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Water Slide Resurfacing  
Play Structure Refurbishing  
Water Rides Maintenance  
Life Floor



# Water Slide Resurfacing

All water slides deserve to not just look their best, but function at their best too. With WhiteWater's high-performance resurfacing and refurbishing services, now you can ensure that your water slides are operating safely for your guests and keep them looking shiny and new for years to come.

From water slide maintenance and refurbishment to replacement parts, spare parts and minor repairs, WhiteWater's Performance Services Team is the best resource for expert advice and all your water slide parts and service needs.

## Our services include:

- Minor gel coat chips, cracks and repairs
- Interior water slide surface waxing
- Water slide performance assessments
- Water slide leak repairs
- Water slide joint inspection, realignment and repairs
- Water slide interior surface cleaning and buffing
- Water slide exterior and interior gel coat resurfacing

Regular maintenance is worth the investment because it keeps large replacement costs down by extending the life of your product.



BEFORE



AFTER

Our research Center of Excellence at our Vancouver office ensures the quality of our products.

Our fiberglass gel coatings are the best in the industry and our 3-Step-Stay Solution renews the water slide surface through an intensive process of cleaning, buffing and sealing.

- UV stable
- Superior chemical resistance
- Exceptional durability
- Low maintenance
- Rapid curing
- Excellent adhesion
- Water impermeable
- Suitable for interior and exterior applications

Hawaiian Falls, Waco, Texas Hawaiian Falls, Waco, Texas



# Play Structure Refurbishing

Rusty steel, stretched out netting and worn-out, discolored slides. Sound familiar? WhiteWater's experts can breathe life back into your play structures with a thorough cleaning process, fresh coat of paint, upgraded interactive elements, and most importantly, safety checks.

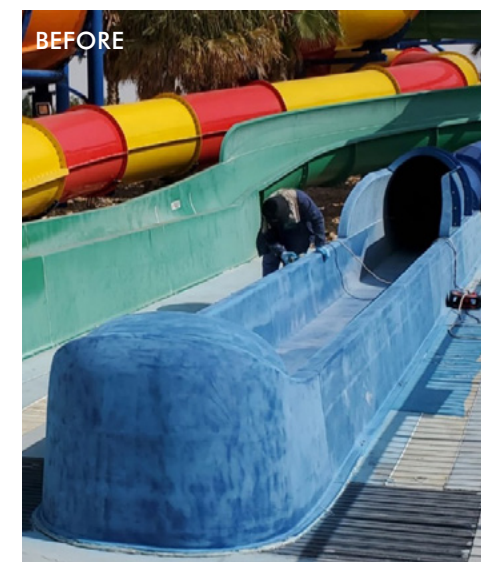
Often the simplest, easiest and most cost-efficient way to upgrade your existing play structure is by retrofitting it with interactive add-ons and custom theming elements. WhiteWater's in-house theming professionals create fascinating and detailed themes that stimulate your guests' imagination and enhance the visual appeal of your park's landscape.

## Our services include:

- Water slide and play structure inspection
- High-quality repainting
- Interactive elements replacement and repair
- Spare parts installation
- Replacement parts installation
- Play structure cleaning
- Theming and retrofitting existing structures
- Net repairs



Highland Park, Illinois





# Life Floor

Created as an alternative to conventional surface coatings, Life Floor is a foam-rubber flooring system that delivers unparalleled safety, play value, and comfort - making it a perfect fit with WhiteWater's aquatic play product lines.

## Why flooring matters more than you think

Slips and falls are a challenge in any water park environment. While conventional surfaces often use abrasive coatings, Life Floor has been designed for how people actually want to play in water: barefoot. Life Floor tiles are soft for bare feet, and slip-resistant without being abrasive. Their Ripple 2.0 texture, with deeper grooves, reduces hydroplaning and is popular on applications such as play structure platforms, stair towers, ramps, zero-depth entries, pool decks, and below multi-level play structures.

**TRACTION:** Life Floor tiles are designed to be slip-resistant without being abrasive. British Pendulum results range from 40-55 depending on texture, giving Life Floor the highest possible BPN result worldwide versus conventional coatings.

**NON-ABRASIVE SURFACE:** If you fall on surfaces or coatings that create traction with sharp, gritty texture, you risk cutting, scraping, and other laceration-type injuries. Life Floor provides superior traction without the injuries.

**IMPACT-ABSORPTION:** If someone does fall, the high impact built-in cushioning of Life Floor will minimize the bumps and bruises, while the tile's soft surface will prevent cuts and scrapes.

Slips and falls are the most common water park injury and Life Floor dramatically reduces these incidents. Our Performance Services Team can help you retrofit Life Floor into spots you know you have trouble with slips and falls and install it to help take this worry away. Plus, the bright colours and designs possible with Life Floors can help improve the visual impact of your park.





# Water Rides Maintenance

With safety as the top priority for every park, it is essential to be absolutely sure that your rides and attractions are maintained to the highest standards. WhiteWater's Performance Services Team is dedicated to helping you maximize the lifespan of your attraction by providing tested and approved water rides OEM replacement parts.

We provide all components for water ride refurbishment and maintenance including boats, lifts, stations, electronic equipment, pumps, and drive motors.

## Our services include:

- Ride inspections and troubleshooting
- Spare and replacement parts
- Replacement part installation services
- Attraction and ride vehicle maintenance
- Boat refurbishing
- Providing additional ride vehicles
- Theming or retrofitting special features



LEGOLAND® California Resort, Carlsbad, California



# The WhiteWater Difference: Uncompromising Safety

Safety is non-negotiable at WhiteWater. As a supplier and manufacturer, we demonstrate leadership in safety through our deep involvement with organizations such as ASTM International and IAAPA to support the standardization of international guidelines that govern the development of water slides, amusement rides and attractions worldwide.

## Quality that lasts

Our products are designed to last even in the most challenging environments facing harsh elements like wind, UV, humidity, and chemicals. Our in-house Center of Excellence tests our products to ensure what we provide is the most long-lasting investment you can make.

We stand by our products and our customers, always. You can buy certified spare parts to help keep your water park equipment and attractions as good as new. We can help protect your investments and achieve the maximum lifespan of your attractions for the best ROI.





# Global Availability

Located across the globe and speaking multiple languages, the Performance Services Team is ready to answer your maintenance and support requests 24 hours a day.

Contact us to achieve high performance on your water park investment.



Overview (Aquaventure Waterpark at Atlantis The Palm - Dubai, UAE)





# WHITEWATER®

EST. 1980

WhiteWater was born in 1980 with one clear purpose, to create places where families unite and make joyful lasting memories.

We achieve this by standing alongside our customers from concept to completion of award-winning attractions, from slides to water rides and everything in between. We aim to inspire our clients by unleashing our creativity to realize their ambitions; we craft solutions which make each park unique. We are dedicated to making products that operators can count on, because we understand the importance of reliability and efficiency on the bottom line.

As market leaders, we put our success down to our attitude, in all our years we've never once forgotten why we're here – to help parks solve problems, create immersive experiences, and delight guests all over the world.

We're here to create places where fun thrives.

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